

Refund Policy:

If you need any help or have a question, we are here to help! Send us a DM on [Instagram](#) or [TikTok](#), or shoot us an email at contact@admityogi.com. Please have your AdmitYogi username, email, and payment account information ready when you contact us.

Refunds are issued to the original form of payment (PayPal or credit card). PayPal refunds are received immediately upon issuance. Credit card refunds may take up to 10 business days to be reflected as a credit on your credit card statement.

I - Timeline for Requesting a Refund:

To qualify for a refund, you must contact us within 10 calendar days of your date of purchase. There are exceptions, granted on a case-by-case basis, if you meet any of the conditions outlined in Section II.IV or if it is clearly articulated why questions pertaining to time frame are irrelevant in a particular discussion.

Please note that to qualify for a refund, you must meet ALL of the conditions listed under a qualifying reason. To help expedite refund requests, please indicate the Section Number and Reason that applies to your refund request when you contact us.

II - Conditions for a Refund:

Reason I: You haven't used any unlocks and no longer require our service.

CONDITIONS:

- It has been fewer than 10 calendar days since your purchase of an AdmitYogi package.
- You haven't used any unlocks from said package. If you viewed profiles during the time period in question, then your usage of the site will be considered services already rendered and you will not be eligible for a refund.

Reason II: Your purchase was the result of a payment error.

CONDITIONS:

- It is determined that AdmitYogi charged you in error due to a mistake on our part or due to a third party.

- You haven't used any unlocks during the period of time in question. If you viewed profiles during said time frame, then your usage of the site will be considered services already rendered and you will not be eligible for a refund.

Reason III: You were unable to access your account or unlock profiles.

CONDITIONS:

- Inaccessibility was due to no fault of your own. Your access was blocked due to:
 - Technical issues – if you experienced technical issues on the scale of site outage or significant & notable difficulty with unlocking profiles that can be attributed to AdmitYogi.
 - Fraud – if it is determined that your account was taken over by a third party and used fraudulently.
 - ** Please note that user error on your part (including not knowing how to use the site and violating our terms of use) does not qualify as a technical issue. Please contact us during your subscription period if you have trouble figuring out how to use the site.
- You are requesting a refund within the requisite timeframe. (See Section I - Timeline for Requesting a Refund).
- You did not log into your account or unlock profiles between the time you were charged and your refund request. If you logged into your account and viewed profiles during the time period in question, then your usage of the site will be considered services already rendered and you will not be eligible for a refund.

Reason IV: You unlock a fraudulent profile.

CONDITIONS:

- AdmitYogi does its own review of the account and concurs that it is in violation of site policy. Please help us with this by directly pointing to what you believe violates our Terms of Service.
- ** If you unlock a fraudulent profile, the conditions on the required timeframe for requesting a refund (see: Section I - Timeline for Requesting a Refund) are voided.

III - Cases Ineligible for Refunds

Refunds will NOT be granted for any of the following reasons:

- You simply forgot to cancel your subscription. You have 10 days to request a full refund on any unused subscriptions. After the 10-day window has passed, you will no longer be eligible for a full refund.
- You used all of your unlocks allocated for the subscription period. Even if you are just 1 day into your subscription, if you no longer have unlocks left, you are not eligible for a refund.
- You request a refund for an “unused subscription,” but our records indicate that you’ve logged into your account and unlocked new profiles at any point during the time period you are requesting a refund for.
- Your access to the site was temporarily or permanently blocked by our administrators because of a suspected violation or outright violation of our Terms of Use.
- Your subscription or access was revoked as a result of AdmitYogi administrators finding that you created fake accounts for referral credits in violation of our Terms of Use.